

CONTEST TERMS & CONDITIONS

1. These Terms

- 1.1. These **Contest Terms & Conditions** (which include the **Contest Details**) set out the basis for participating in the Contest identified below.
- 1.2. By entering or participating in the Contest **you agree** to these Contest Terms & Conditions.
- 1.3. A **Privacy Notice** attached to or otherwise provided in connection with these Contest Terms & Conditions should be regarded as part of these Contest terms.
- 1.4. The Organiser reserves the right to amend these Contest Terms & Conditions at any time without prior notice.

2. Contest Details

Organiser	<p>Unilever entity: Unilever (Malaysia) Holdings Sdn. Bhd.</p> <p>Registered/Primary address: Level 34, Menara TM, Jalan Pantai Baru, 59200 Kuala Lumpur;</p>
Contest	<p>Contest name: Supporting You Program</p> <p>This Contest is to encourage the food business operators (end users) to purchase select Unilever Food Solutions (“UFS” - part of Unilever (Malaysia) Holdings Sdn. Bhd.) Products and to redeem Prizes that will add value to their business. The Entrant will have to purchase any of the selected UFS Products on a valid receipt and then they will receive “Reward Points” which will be credited to the Entrant's online account on UFS.com.my, based on the sales value of selected UFS products purchased (RM1 = 1 Reward Point). Entrant can redeem Prizes from the reward catalogue available on UFS.com.my, by using the Reward Points earned only during the Contest period (15 August 2020 to 31 December 2020);</p>
Prizes	<ul style="list-style-type: none"> • Grand Prize – 32GB Wi-Fi tablet x1; • Second Prize – Portable wireless Bluetooth speaker x1; • Monthly Prize: <ul style="list-style-type: none"> ○ Knife sharpener x5 (1x winner each month) ○ Hand blender x5 (1x winner each month) • Instant Reward: <ul style="list-style-type: none"> ○ One Pack of Lipton Ice Lemon Tea Powder- 625g with a container x600 (120x winners each month) ○ Cooler Bag 2-in-1 set x500 (120x winners each month);
Selecting Winner(s)	<p>Determining Prize Winner(s):</p> <ul style="list-style-type: none"> • For Grand, Second and Monthly Prize: <ul style="list-style-type: none"> ○ For Grand and Second Prize, the selection period shall be the end of the Contest period, while the selection period for Monthly Prize shall be the end of each month during the Contest period.

	<ul style="list-style-type: none"> ○ For each category of Grand, Second and Monthly Prize, every “Redemption Entry” made by an Entrant via redeeming the Reward Points towards a particular Prize category will be assigned a random serial number. ○ The total number of the random serial numbers of Redemption Entries from each category of Grand, Second and Monthly Prize will be divided by 2 to select the Winner for a respective category. All the random serial numbers selected after division will be the closest lower whole number. For example, if there are a total of 1001 random serial numbers under the Grand Prize category, the total random serial numbers will be divided by 2 and rounded to the closest lower whole number, i.e., 500. The shortlisted Winner will therefore be the Entrant having the random serial number 500. <ul style="list-style-type: none"> ● For Instant Prizes: <ul style="list-style-type: none"> ○ Cooler Bag 2-in-1 set: Earliest 120 Redemption Entries made under this category of Prize within each month during the Contest period, wins the Prize. ○ One Pack of Lipton Ice Lemon Tea Powder 625g with container: Earliest 120 Redemption Entries made under this category of Prize within each month during the Contest period, wins the Prize. <p>Method of allocation where multiple Prize(s): Winners are selected based on Redemption Entries made by the Entrant for each category of Prizes;</p> <ul style="list-style-type: none"> ● Grand Prize – Entrant will get one Redemption Entry with every 88 Reward Points that are redeemed under this category of Prize; ● Second Prize – Entrant will get one Redemption Entry with every 50 Reward Points redeemed under this category of Prize; ● Monthly Prizes: <ul style="list-style-type: none"> ○ Knife sharpener: Entrant will get one Redemption Entry with every 30 reward points redeemed under this category of Prize; ○ Hand blender: Entrant will get one Redemption Entry with every 30 Reward Points redeemed under this category of Prize. ● Instant Prizes: <ul style="list-style-type: none"> ○ One pack of Lipton Ice Lemon Tea Powder with container: Entrant will get one Redemption Entry with every 88 Reward Points redeemed under this category of Prize; ○ Cooler Bag 2-in-1 set: Entrant will get one Redemption Entry with every 138 points redeemed under this category of Prize; <p>Basis of re-allocation if a Prize is not claimed:</p>
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	<ul style="list-style-type: none"> For Grand, Second or Monthly Prize: If the Prize is not claimed by the primary Winner of the Grand, Second or Monthly Prize, the re-allocation of the Prize will be selected based on the subsequent random serial number. For example, where the selected primary Winner with the random serial number 500 did not claim the Prize, the Entrant with the random serial number 501 will be selected as the next Winner. For Instant Prizes: The next earliest Redemption Entry will be the next Winner if the Prize is not claimed by the primary Winner; <p>Tie-breaker (if required): Not applicable;</p>
Entrant Requirements	<p>Open to all Malaysian citizens with a valid National Registration Identity Card</p> <p>Min age: 18;</p> <p>Country of residence: Malaysia;</p> <p>Other: A valid food business operator with an active F&B business;</p> <p><i>In the event that an entrant is younger than 18 years of age at the date of participation, the entrant is required to obtain written consent from his/her parent/guardian before joining this Contest and upon request by the Organiser will be required to present the same</i></p>
Excluded Entrants	<p>Any of the following:</p> <ul style="list-style-type: none"> Agents, distributors and other organisations commercially connected to the Organiser; Employees and directors of the Organiser, including their families and co-habitants; Shareholders in the Organiser;
Entry Instructions	<ol style="list-style-type: none"> The Entrant will have to purchase any of the select UFS Products on a valid receipt. The Entrant will have to create an online account on UFS.com.my. The Entrant will then login to UFS.com.my to submit a digital form with completed particulars and answer one question: 'What is the full name of UFS?'. Upon submitting the digital form and the answer, the Entrant will have to attach the sales receipt as proof of purchase by uploading it online. The Entrant can submit as many forms with valid sales receipts as they wish during the Contest period. Only the Entrants who submit completed form, answer the question correctly and have a non-duplicated, valid sales receipt will receive Reward Points credited to their online account on UFS.com.my, based on the sales value of the select UFS Products purchased stated on the submitted receipt. The Entrant can redeem multiple Prizes by using Reward Points earned through Redemption Entries during the Contest period;
Opening/Closing Date for Entries	<p>Opening Date: 15 August 2020;</p> <p>Closing Date: 31 December 2020;</p>
Other Contest Requirements	Not applicable;

Notification of Winning and Claiming Prizes	Notification of winning: <ul style="list-style-type: none"> • Method – via phone call; • Timing – 2 (two) weeks from closing date; Claiming Prizes: <ul style="list-style-type: none"> • Method – via delivery; • Timing – 2 (two) weeks from notification;
Purchase Required	Any of the following “ UFS Products ”: <ul style="list-style-type: none"> • Knorr Chicken Stock 1kg, • Knorr Lime Flavoured Powder 400g, • Knorr Demi-Glace Brown Sauce Mix 1kg, • Knorr Cream of Mushroom Soup 1kg, • Knorr Potato Flakes 2kg, or • Lady’s Choice Real Mayonnaise 3L on a valid receipt.

3. Contest Basis

- 3.1. This **Contest is**:
- a. **open** to those meeting the **Entrant Requirements**;
 - b. **not open** to those falling within the description of **Excluded Entrants** (even if they meet the Entrant Requirements).
- 3.2. You must follow the **Entry Instructions**.
- 3.3. You may **only submit one entry/may submit more than one entry**. Entries must not be automatically generated by computer or otherwise submitted on an inappropriate basis (for example using multiple names, email or social media accounts to enter).
- 3.4. You may **only win one Prize**. The exception to this rule is where the Contest Details clearly and specifically allow multiple prizes to be won.
- 3.5. The Organiser may at any time **extend, suspend or terminate** the Contest at its sole discretion (which may or may not relate to an entrant).

4. Entries

- 4.1. Entries that (i) do not comply with these Contest Terms & Conditions; or (ii) are incomplete, corrupted or late, may be **rejected, disqualified, removed and/or deleted** by the Organiser.
- 4.2. Your entry includes any materials provided as part of or in relation to that entry. Where entry to the Contest involves provision of **written, recorded, pictorial or other material** in electronic or other form, you must ensure your entry:
- a. is **(i)** suitable for public access and in particular does not contain nudity, pornographic, religiously/culturally/politically insensitive, violent content, defamatory or libellous statements, material considered illegal/offensive or may contravene the laws of Malaysia or materials likely to tarnish the image of the Organiser or bring the Organiser’s reputation into disrepute; and **(ii)** not in breach of applicable laws;

- b. does **not contain or refer to any products or brands other than those of the Unilever Group** (unless such inclusion is entirely incidental, not prominent and is reasonably necessary due to the nature of the entry);
 - c. **is your own work** and does not contain any intellectual property (including moral rights) of another party unless you have the necessary permissions for its provision and use, reproduction and other dealing in accordance with these Contest Terms & Conditions (including Clause 4.3 below);
 - d. only contains someone's **name or likeness** if they have provided written permission (permission from parents/legal guardians required for under 18s).
- 4.3. You grant the Organiser **(i) ownership** of any entry; and **(ii)** a perpetual, irrevocable, worldwide, royalty-free, sub-licensable and transferable **right to use**, reproduce, distribute, and make derivative works of your entry, in any media and through any media channel. You will not grant these rights to any other party.

5. Responsibility for Entries

- 5.1. If you are **submitting an entry on behalf of more than one person/party** (including on behalf of an organisation), you must ensure that you have authority to accept these terms on their behalf and ensure they comply with these terms.
- 5.2. You must comply with these Contest Terms & Conditions and **not otherwise unlawfully seek to misuse or tamper with the processes and rules of the Contest**.
- 5.3. You must indemnify and defend the Organiser and other members of the Unilever Group (including their respective directors, officers and employees) in respect of all liabilities, losses and damages of any kind **resulting from your breach of these Contest Terms & Conditions**. The Organiser excludes responsibility for those liabilities, losses and damages, although nothing in these Contest Terms & Conditions is intended to limit the Organiser's liability for (i) fraud; (ii) intentional misconduct; or (iii) for death or personal injury caused by its negligence (including that of its employees and agents)).
- 5.4. You must indemnify and defend the Organiser and other members of the Unilever Group (including their respective directors, officers and employees) in respect of any **third party claim** that your entry or its use in accordance with these Contest Terms & Conditions breaches applicable laws, confidentiality obligations or intellectual property rights due to your **breach of these Contest Terms & Conditions**.
- 5.5. The **Organiser is not in any event responsible for:**
- a. entries lost, damaged or delayed as a result of any network, computer hardware or software failure of any kind or any other event which is either unforeseen or outside of the Organiser's direct reasonable control;
 - b. your costs of preparing or submitting an entry.
- 5.6. Where the mode of entry is via short messaging service ("SMS") or multimedia messaging service ("MMS"), each entry sent by the entrant will be subject to premium charges as stipulated (if any) which is in addition to the standard fee charged by the entrant's telecommunications service provider.

6. Winners

- 6.1. The **winner(s) will be notified** using the method and within the timing set out in the Contest Details.

- 6.2. The winner(s) must claim their Prize using the method and within the timing set out in the Contest Details. If the Prize is unclaimed after this time, the right to the Prize lapses and the Organiser may offer the Prize to a substitute winner selected in accordance with the method noted in the Contest Details (in the absence of specification, a fair basis which aligns closely with the winner selection method which will be at the Organiser's sole discretion).
- 6.3. The Organiser may (at its discretion or where required by law) provide or publish **details of the winner(s) (name and county)**. Requests for provision/publication should be sent to the Organiser contact details in the Details Sheet no later than within ten weeks after the Contest closing date.
- 6.4. In the event of any **uncertainty or difference of opinion** regarding the administration of the Contest (including the award of Prizes), the decision of the Organiser is final (this does not remove any legal rights). No appeal or questions will be entertained.
- 6.5. No **correspondence** should be entered into between you and the Organiser, unless specifically requested by the Organiser.

7. Prizes

- 7.1. The Organiser may require **proof of identity** before releasing any Prize. Winners who require a representative to claim their prize(s) on their behalf must ensure that the representative provides a letter of consent signed by the winner, a copy of the winner's proof of identity, and the representative's proof of identity.
- 7.2. Statutory warranties apply but otherwise the Prizes are **awarded 'as is'** without any warranty, undertaking or guarantee and are strictly non-transferable, non-exchangeable and may not be encashed.
- 7.3. The Organiser's commitment is to **make Prize(s) available** in accordance with and subject to these terms. Consequently, each winner is responsible for any and all:
 - a. visas and permits;
 - b. fuel, consumables and accompanying items;
 - c. upkeep, licence renewals and ongoing or periodic requirements;
 - d. taxes and other such personal liabilities; and
 - e. matters of physical fitness and capability,as well as any other ancillary matters **required for**, or arising from, **receipt, use or enjoyment of the Prizes**.
- 7.4. Winners must adhere to any **third-party terms**, such as event organiser terms, which apply to the Prize (these will be made available on request).
- 7.5. The Organiser reserves the right to **substitute the prize** for an alternative of equal or greater value. The Organiser is under no obligation to offer a cash alternative.
- 7.6. If your entry is **subsequently disqualified**, any Prize granted must be returned at your cost or compensation provided where return is no longer possible.

8. Publicity

- 8.1. Winner(s) will, at the Organiser's reasonable request, participate in **publicity** relating to this Contest. This may include winner(s) being filmed, photographed and/or interviewed by the Organiser or on its behalf.
- 8.2. The Organiser is permitted to the use of your name, image, voice and/or likeness for editorial, advertising, promotional, marketing and/or other purposes without further notice or compensation.

- 8.3. The Organiser shall have the absolute right and discretion to advertise and/or air and/or print any audio/video recording of the Contest and its Entrants and/or use the slogan, names or nicknames on any of its programmes/channels or in any media whatsoever, in whole or in part, at the Organiser's discretion. All copyrights subsisting in such audio/video recordings shall belong to the Organiser absolutely.

9. Miscellaneous

- 9.1. Unless expressly stated by the Organiser in the written Contest materials, this Contest is in no way **sponsored or endorsed by any third party**.
- 9.2. If other **language versions** of these terms are also made available, the English language version takes precedence in the event of any inconsistency.
- 9.3. **Each provision in these Contest Terms & Conditions is severable**. If any provision is held to be invalid or unenforceable by a court or other competent authority, that invalidity or unenforceability will not affect the remainder of these Contest Terms.

10. Governing Law and Disputes

- 10.1. This Contest (including these Contest Terms & Conditions and any related dispute) is **governed by and will be interpreted according to the laws** of the country in which the Organiser has its registered or primary address as stated in the Contest Details, except to the extent of mandatory laws applicable due to the location or nature of the Contest, Prize or relevant entrant.
- 10.2. Without restricting anyone from seeking injunctions or other temporary relief in a competent court, if a dispute arises the courts of the country in which the Organiser has its registered or primary address as stated in the Contest Details will **resolve the issue**, except to the extent you have the right to resolve a dispute in the courts of other jurisdictions due to the location or nature of the Contest, Prize or relevant entrant

Attachment

1. Privacy Notice

The following is the "**Privacy Notice**" for the Contest identified below:

Organiser	<p>Registered/Primary address: Unilever (Malaysia) Holdings Sdn. Bhd., Level 34, Menara TM, Jalan Pantai Baru, 59200 Kuala Lumpur;</p> <p>Designation of the contact person: Data Privacy Officer, Unilever (Malaysia) Holdings Sdn. Bhd., Level 34, Menara TM, Jalan Pantai Baru, 59200 Kuala Lumpur. Tel: 03-2246 2188 E-mail: DPO.Malaysia@unilever.com</p>
Contest Description	<p>This Contest is to encourage food business operators (the end user) to purchase select Unilever Food Solutions ("UFS" - part of Unilever (Malaysia) Holdings Sdn. Bhd.) Products and to redeem Prizes that will add value to their business. The Entrant will have to purchase any of the selected UFS Products on a valid receipt and then they will receive "Reward Points" which will be credited to the Entrant's online account on UFS.com.my, based on the sales value of selected UFS products purchased (RM1 = 1 Reward Point). Entrant can redeem Prizes from the reward catalogue available on UFS.com.my, by using the Reward Points earned only during the Contest period (15 August 2020 to 31 December 2020);</p>
Personal Data	<p>Personal data obtained from you, including within your entry or provided as part of the entry submission process or during related administration.</p> <p>This personal data will include for this Contest: name, telephone number, address: work and business;</p>
Further Purposes	<p>a. Publicity;</p> <p>b. Advertising and marketing purposes regarding Knorr Chicken Stock 1kg, Knorr Lime Flavoured Powder 400g, Knorr Demi-Glace Brown Sauce Mix 1kg, Knorr Cream of Mushroom Soup 1kg, Knorr Potato Flakes 2kg and Lady's Choice Real Mayonnaise 3L;</p> <p>c. Providing you with notice of related products, services, promotions and events which may be of interest to you;</p>
Third Parties	<p>The Personal Data may be disclosed to third parties, such as to our headquarters, regional offices, subsidiaries, affiliates and/or members within the Unilever group of companies, and/or our service providers, which may be located outside Malaysia, for Further Purposes.</p>
Unilever Privacy Notice	<p>Unilever Privacy Notice</p> <p>https://www.unilevernotices.com/global/en_gb/privacy-notice/notice.html</p> <p>https://www.unilevernotices.com/malaysia/bahasa-malaysia/privacy-notice/notice.html</p>

- 1.1 All Personal Data requested must be provided in order for you to be eligible to participate in the Contest.
- 1.2 The Personal Data will be processed for **administration** of the Contest (Third Parties may be involved in this administration).
- 1.3 The Personal Data may also be processed for the **Further Purposes, including by the Third Parties**.
- 1.4 If you wish to:

- a. access, correct, limit or update your Personal Data collected in relation to the Contest, or to make any inquiries or complaints about the processing of such information,
- b. require the deletion of the Personal Data, you should contact the Organiser using the following contact information: Data Privacy Officer, Unilever (Malaysia) Holdings Sdn. Bhd., Level 34, Menara TM, Jalan Pantai Baru, 59200 Kuala Lumpur. Tel: 03-2246 2188 E-mail: DPO.Malaysia@unilever.com

1.5 For more details on processing of your Personal Data, see the **applicable Unilever Group Privacy Notice**.

The following acknowledgement applies in respect of the Privacy Notice. Check box only if you agree to the statement:

<input type="checkbox"/> I am above 18 years and I have read and understood the terms of this Privacy Notice and consent to the processing of my Personal Data for the Further Purposes and by Third Parties as described above.	
Where Personal Data relates to a minor (below 18 years old)	
<input type="checkbox"/> I am the parent/legal guardian of the participating minor (" Data Subject ") and I have read and understood the terms of this Privacy Notice and hereby gives consent to the processing of my Personal Data and the Data Subject's Personal Data for the Further Purposes and by the Third Parties as described above.	
Full Name of Data Subject	:
Signature of Parent/Legal Guardian	:
Full Name of Parent/Legal Guardian	:
Date	:

2. Notis Privasi

Berikut adalah "**Notis Privasi**" bagi Peraduan yang dikenal pasti di bawah:

Penganjur	Alamat Berdaftar/Utama: Unilever (Malaysia) Holdings Sdn Bhd, Tingkat 34 , Menara TM, Jalan Pantai Baru, 59200 Kuala Lumpur; Jawatan pegawai untuk dihubungi : Pegawai Privasi Data, Unilever (Malaysia) Holdings Sdn Bhd, Level 34 , Menara TM, Jalan Pantai Baru, 59200 Kuala Lumpur. Tel: 03-2246 2188 E-mel: DPO.Malaysia@unilever.com
Perihal Peraduan	<u><i>Insert brief description of Contest/name of contest;Kempen 'Supporting You' dari Unilever Food Solutions</i></u>
Data Peribadi	Data peribadi yang diperoleh daripada anda, termasuk di dalam borang peraduan atau disediakan sebagai sebahagian daripada proses penghantaran borang peraduan atau semasa pentadbiran berkaitan. Data peribadi ini akan termasuk bagi Peraduan ini: [nama, nombor telefon, alamat, imej/persamaan, suara]; [gambar dan video yang diambil semasa acara berkaitan]; <u><i>Insert</i></u>
Tujuan Lanjut	[Publisiti]; [Tujuan pengiklanan dan pemasaran berkaitan produk kami];

	[Tujuan pendidikan]; [Menyediakan notis berkaitan produk, perkhidmatan, promosi dan acara yang mungkin menarik minat anda]; [Menjawab pertanyaan anda]; [Bagi tujuan pengauditan sekiranya berlaku pertikaian];
Pihak Ketiga	Data Peribadi mungkin didedahkan kepada pihak ketiga, misalnya kepada ibu pejabat, pejabat serantau, subsidiari, sekutu dan/atau anggota di dalam kumpulan syarikat Unilever, dan/atau pembekal perkhidmatan kami, yang mungkin terletak di luar Malaysia, bagi sebab-sebab berkaitan Tujuan.
Notis Privasi Unilever	Notis Privasi Unilever https://www.unilevernotices.com/global/en_gb/privacy-notice/notice.html https://www.unilevernotices.com/malaysia/bahasa-malaysia/privacy-notice/notice.html

- 2.1** Semua Data Peribadi yang dipohon hendaklah disediakan supaya anda layak untuk menyertai Peraduan.
- 2.2** Data Peribadi akan diproses untuk pentadbiran Peraduan (pihak ketiga mungkin terlibat dalam pentadbiran ini).
- 2.3** Data Peribadi juga boleh diproses untuk **Tujuan Lanjut, termasuk oleh Pihak Ketiga**.
- 2.4** Jika anda berhasrat untuk:
- mengakses, membetulkan, menghadkan atau mengemaskini Data Peribadi anda yang dikumpul berhubung dengan Peraduan, atau membuat sebarang pertanyaan atau aduan tentang pemprosesan maklumat sedemikian,
 - memohon penghapusan Data Peribadi, anda harus menghubungi Penganjur menggunakan maklumat hubungan berikut: Pegawai Privasi Data, Unilever (Malaysia) Holdings Sdn Bhd, Tingkat 34, Menara TM, Jalan Pantai Baru, 59200 Kuala Lumpur. Tel: 03-2246 2188 E-mel: DPO.Malaysia@unilever.com
- 2.5** Untuk butiran lanjut tentang pemprosesan Data Peribadi anda, sila lihat **Notis Privasi Kumpulan Unilever yang berkenaan**.

Perakuan berikut terpakai berhubung dengan Notis Privasi. Tandakan kotak hanya jika anda setuju dengan pernyataan:

<input type="checkbox"/> Saya berumur melebihi 18 tahun dan saya telah membaca dan memahami terma Notis Privasi ini dan memberikan kebenaran kepada pemprosesan Data Peribadi saya seperti yang diterangkan di atas.	
<u>Di mana Data Peribadi berkaitan dengan kanak-kanak bawah umur (berumur bawah 18 tahun)</u>	
<input type="checkbox"/> Saya adalah ibu bapa/penjaga sah kanak-kanak bawah umur yang mengambil bahagian (" Subjek Data ") dan saya telah membaca dan memahami terma Notis Privasi ini dan dengan ini memberikan kebenaran kepada pemprosesan Data Peribadi saya dan Data Peribadi Subjek Data seperti yang diterangkan di atas.	
Nama Penuh Subjek Data	:
Tandatangan Ibu Bapa/Penjaga Sah	:
Nama Penuh Ibu Bapa/Penjaga Sah	:
Tarikh	: