

## REDEMPTION TERMS & CONDITIONS

### 1. These Terms

- 1.1. These **Redemption Terms & Conditions** (which include the **Redemption Details**) set out the basis for participating in the Redemption identified below.
- 1.2. By entering or participating in the Redemption **you agree** to these Redemption Terms & Conditions.
- 1.3. A **Privacy Notice** attached to or otherwise provided in connection with these Redemption Terms & Conditions should be regarded as part of these Redemption terms.
- 1.4. The Organiser reserves the right to amend these Redemption Terms & Conditions at any time without prior notice.

### 2. Redemption Details

<b>Organiser</b>	<p><b>Unilever entity:</b> Unilever (Malaysia) Holdings Sdn. Bhd.;</p> <p><b>Registered/Primary address:</b> Level 34, Menara TM, Jalan Pantai Baru, 59200 Kuala Lumpur;</p>
<b>Redemption</b>	<p>Name of the Redemption: UFS RM5 TOUCH 'N GO REDEMPTION</p> <p>Redemption Period: 1<sup>st</sup> December 2021 to 31<sup>st</sup> January 2022.</p> <p>The entrant must purchase any Unilever Food Solutions range of products worth RM30 and above (including at least one (1) unit of Knorr Pasti Sedap 600g) from any physical retail stores within Malaysia and submit their redemption via Unilever Food Solutions website at:  <a href="https://www.unileverfoodsolutions.com.my/ms/inspirasi-chef/Knorr-Professional/Mari-Membawang-Dengan-Knorr-Pasti-Sedap/muat-naik-resit-dan-tebus-tng.html">https://www.unileverfoodsolutions.com.my/ms/inspirasi-chef/Knorr-Professional/Mari-Membawang-Dengan-Knorr-Pasti-Sedap/muat-naik-resit-dan-tebus-tng.html</a> (UFS.com) to redeem.</p> <p>Entrants must also have a valid Touch 'n Go E-Wallet Account registered to the mobile numbers they submit during redemption submission at UFS.com.</p>
<b>Redemption Reward</b>	<p>A total of five hundred (500) qualified entrants will receive RM5 Touch 'n Go E-Wallet credit each based on a 'first come, first serve' basis in which will depend on the date and time of submission via UFS.com, regardless of purchase date as long as purchase is made within Redemption Period.</p> <p>The RM5 Touch 'n Go E-Wallet credit will be credited within 30 working days after Redemption Period ends.</p>
<b>Entrant Requirements</b>	<p>Open to all Malaysian citizens with a valid National Registration Identity Card</p> <p>Min age: 18;</p> <p>Country of residence: Malaysia;</p>
<b>Excluded Entrants</b>	<p>Any of the following:</p> <ul style="list-style-type: none"> <li>• Agents, distributors, advertising agencies and other organisations commercially connected to the Organiser and each of their respective parent companies, affiliates, divisions, subsidiaries, agents, representatives;</li> </ul>

	<ul style="list-style-type: none"> <li>Employees and directors of the Organiser, including their families and co-habitants;</li> </ul> <p>Shareholders in the Organiser;</p>
<b>Entry Instructions</b>	<p>Step 1: Purchase any Unilever Food Solution products with total product value worth more than RM30 (including at least one (1) packet of Knorr Pasti Sedap 600g) in a single receipt within the Redemption Period.</p> <p>Participants must also have a valid Touch 'n Go E-Wallet Account registered to their mobile numbers.</p> <p>Step 2: Scan the QR code &amp; submit a picture of your receipt and personal details via Unilever Food Solutions website at: <a href="https://www.unileverfoodsolutions.com.my/ms/inspirasi-chef/Knorr-Professional/Mari-Membawang-Dengan-Knorr-Pasti-Sedap/muat-naik-resit-dan-tebus-tng.html">https://www.unileverfoodsolutions.com.my/ms/inspirasi-chef/Knorr-Professional/Mari-Membawang-Dengan-Knorr-Pasti-Sedap/muat-naik-resit-dan-tebus-tng.html</a> (UFS.com)</p> <p>Step 3: RM5 Touch 'n Go E-Wallet credit will be credited into phone number provided within 30 working days after Redemption Period ends. Keep the original receipt for final verification by Organiser.</p> <p>Entrants are only only eligible for one (1) redemption throughout the Redemption Period</p>
<b>Opening/Closing Date for Entries</b>	<p>Opening Date: 1<sup>st</sup> December 2021</p> <p>Closing Date: 31<sup>st</sup> January 2022</p>
<b>Other Redemption Requirements</b>	<p>The Entrant must have a valid Touch 'n Go E-Wallet Account registered to their mobile numbers.</p> <p>The Entrant must retain the original receipt for one (1) month after Closing Date of the Redemption Period, for validation of receipts. Selected Entrants may be asked to provide hardcopy to prove authenticity of receipt(s);</p>
<b>Notification of Redemption</b>	<p>Notification of successful redemption:</p> <ul style="list-style-type: none"> <li>Method - via email within 30 days of the closing date.</li> </ul>
<b>Purchase Required</b>	<p>Purchase any Unilever Food Solutions range of products worth RM30 and above (including at least one (1) unit of Knorr Pasti Sedap 600g) from any physical retail stores within Malaysia during the Redemption Period;</p>

### 3. Redemption Basis

- 3.1. This **Redemption is:**
  - a. **open** to those meeting the **Entrant Requirements**;
  - b. **not open** to those falling within the description of **Excluded Entrants** (even if they meet the Entrant Requirements).
- 3.2. You must follow the **Entry Instructions**.
- 3.3. You may **only submit one redemption entry**. Entries must not be automatically generated by computer or otherwise submitted on an inappropriate basis (for example using multiple names, email or social media accounts to enter).
- 3.4. The Organiser may at any time **extend, suspend or terminate** the redemption at its sole discretion (which may or may not relate to an entrant).

## 4. Entries

- 4.1. Entries that (i) do not comply with these Redemption Terms & Conditions; or (ii) are incomplete, corrupted or late, may be **rejected, disqualified, removed and/or deleted** by the Organiser.
- 4.2. Your entry includes any materials provided as part of or in relation to that entry. Where entry to the Redemption involves provision of **written, recorded, pictorial or other material** in electronic or other form, you must ensure your entry:
- a. is **(i)** suitable for public access and in particular does not contain nudity, pornographic, religiously/culturally/politically insensitive, violent content, defamatory or libellous statements, material considered illegal/offensive or may contravene the laws of Malaysia or materials likely to tarnish the image of the Organiser or bring the Organiser's reputation into disrepute; and **(ii)** not in breach of applicable laws;
  - b. does **not contain or refer to any products or brands other than those of the Unilever group** (unless such inclusion is entirely incidental, not prominent and is reasonably necessary due to the nature of the entry);
  - c. **is your own work** and does not contain any intellectual property (including moral rights) of another party unless you have the necessary permissions for its provision and use, reproduction and other dealing in accordance with these Redemption Terms & Conditions (including Clause 4.3 below);
  - d. only contains someone's **name or likeness** if they have provided written permission (permission from parents/legal guardians required for under 18s).
- 4.3. You grant the Organiser **(i) ownership** of any entry; and **(ii)** a perpetual, irrevocable, worldwide, royalty-free, sub-licensable and transferable **right to use**, reproduce, distribute, and make derivative works of your entry, in any media and through any media channel. You will not grant these rights to any other party.

## 5. Responsibility for Entries

- 5.1. If you are **submitting an entry on behalf of more than one person/party** (including on behalf of an organisation), you must ensure that you have authority to accept these terms on their behalf and ensure they comply with these terms.
- 5.2. You must comply with these Redemptoin Terms & Conditions and **not otherwise unlawfully seek to misuse or tamper with the processes and rules of the Redemption.**
- 5.3. You must indemnify and defend the Organiser and other members of the Unilever group (including their respective directors, officers and employees) in respect of all liabilities, losses and damages of any kind **resulting from your breach of these Redemption Terms & Conditions.** The Organiser excludes responsibility for those liabilities, losses and damages, although nothing in these Redemption Terms & Conditions is intended to limit the Organiser's liability for (i) fraud; (ii) intentional misconduct; or (iii) for death or personal injury caused by its negligence (including that of its employees and agents)).
- 5.4. You must indemnify and defend the Organiser and other members of the Unilever group (including their respective directors, officers and employees) in respect of any **third party claim** that your entry or its use in accordance with these Redemption Terms & Conditions breaches applicable laws, confidentiality obligations or intellectual property rights due to your **breach of these Redemption Terms & Conditions.**
- 5.5. The **Organiser is not in any event responsible for:**
- a. entries lost, damaged or delayed as a result of any network, computer hardware or software failure of any kind or any other event which is either unforeseen or outside of the Organiser's direct reasonable control;
  - b. your costs of preparing or submitting an entry.

## 6. Prizes

- 6.1. The Organiser may require **proof of identity** before releasing any Prize. Winners who require a representative to claim their prize(s) on their behalf must ensure that the representative provides a letter of consent signed by the winner, a copy of the winner's proof of identity, and the representative's proof of identity.
- 6.2. Statutory warranties apply but otherwise the Prizes are **awarded 'as is'** without any warranty, undertaking or guarantee and are strictly non-transferable, non-exchangeable and may not be encashed.
- 6.3. The Organiser's commitment is to **make Prize(s) available** in accordance with and subject to these terms. Consequently, each winner is responsible for any and all:
  - a. visas and permits;
  - b. fuel, consumables and accompanying items;
  - c. upkeep, licence renewals and ongoing or periodic requirements;
  - d. taxes and other such personal liabilities; and
  - e. matters of physical fitness and capability,as well as any other ancillary matters **required for**, or arising from, **receipt, use or enjoyment of the Prizes**.
- 6.4. Winners must adhere to any **third party terms**, such as event organiser terms, which apply to the Prize (these will be made available on request).
- 6.5. The Organiser reserves the right to **substitute the prize** for an alternative of equal or greater value. The Organiser is under no obligation to offer a cash alternative.
- 6.6. If your entry is **subsequently disqualified**, any Prize granted must be returned at your cost or compensation provided where return is no longer possible.

## 7. Miscellaneous

- 7.1. Unless expressly stated by the Organiser in the written Redemption materials, this Redemption is in no way **sponsored or endorsed by any third party**.
- 7.2. If other **language versions** of these terms are also made available, the English language version takes precedence in the event of any inconsistency.
- 7.3. **Each provision in these Redemption Terms & Conditions is severable**. If any provision is held to be invalid or unenforceable by a court or other competent authority, that invalidity or unenforceability will not affect the remainder of these Redemption Terms.

## 8. Governing Law and Disputes

- 8.1. This Redemption (including these Redemption Terms & Conditions and any related dispute) is governed by and will be interpreted according to the laws of Malaysia.

## Attachment

### 1. Privacy Notice

The following is the "**Privacy Notice**" for the Redemption identified below:

<b>Organiser</b>	<p><b>Registered/Primary address:</b> Unilever (Malaysia) Holdings Sdn Bhd, Level 34 , Menara TM, Jalan Pantai Baru, 59200 Kuala Lumpur;</p> <p><b>Designation of the contact person :</b> Data Privacy Officer, Unilever (Malaysia) Holdings Sdn Bhd, Level 34 , Menara TM, Jalan Pantai Baru, 59200 Kuala Lumpur. Tel: 03-2246 2188 E-mail: DPO.Malaysia@unilever.com</p>
<b>Redemption Description</b>	<p>Name of the Redemption: Name of the Redemption: UFS RM5 TOUCH N GO REDEMPTION</p> <p>Redemption Period: 1<sup>st</sup> December 2021 to 31<sup>st</sup> January 2022.</p> <p>The entrant must purchase any Unilever Food Solutions range of products worth RM30 and above (including at least one (1) unit of Knorr Pasti Sedap 600g) from any physical retail stores within Malaysia and submit their redemption via Unilever Food Solutions website at: <a href="https://www.unileverfoodsolutions.com.my/ms/inspirasi-chef/Knorr-Professional/Mari-Membawang-Dengan-Knorr-Pasti-Sedap/muat-naik-resit-dan-tebus-tng.html">https://www.unileverfoodsolutions.com.my/ms/inspirasi-chef/Knorr-Professional/Mari-Membawang-Dengan-Knorr-Pasti-Sedap/muat-naik-resit-dan-tebus-tng.html</a> (UFS.com) to redeem.</p> <p>Entrants must also have a valid Touch 'n Go E-Wallet Account registered to the mobile numbers they submit during redemption submission at UFS.com ;</p>
<b>Personal Data</b>	<p>Personal data obtained from you, including within your entry or provided as part of the entry submission process or during related administration).</p> <p>This personal data will include for this Redemption: name, telephone number, address;</p>
<b>Further Purposes</b>	<p>Crediting RM5 Touch N Go credit into your account;</p> <p>Advertising and marketing purposes regarding Unilever Food Solutions and its range of products;</p>
<b>Third Parties</b>	<p>The Personal Data may be disclosed to third parties, such as to our headquarters, regional offices, subsidiaries, affiliates and/or members within the Unilever group of companies, and/or our service providers, which may be located outside Malaysia, for Further Purposes.</p>
<b>Unilever Privacy Notice</b>	<p>Unilever Privacy Notice</p> <p><a href="https://www.unilevernotices.com/malaysia/english/privacy-notice/notice.html">https://www.unilevernotices.com/malaysia/english/privacy-notice/notice.html</a></p> <p><a href="https://www.unilevernotices.com/malaysia/bahasa-malaysia/privacy-notice/notice.html">https://www.unilevernotices.com/malaysia/bahasa-malaysia/privacy-notice/notice.html</a></p>

- 1.1. The Personal Data will be processed for administration of the Redemption (third parties may be involved in this administration).
- 1.2. The Personal Data may also be processed for the Further Purposes, including by the Third Parties.
- 1.3. If you wish to:

- a.access, correct, limit or update your Personal Data collected in relation to the Redemption, or to make any inquiries or complaints about the processing of such information,
- b.require the deletion of the Personal Data, you should contact the Promoter using the contact information in the Redemption Details.

- 1.4 For more details on processing of your Personal Data, see the applicable Unilever group policy available at [www.unileverprivacypolicy.com](http://www.unileverprivacypolicy.com), as may be amended from time to time.

**The following acknowledgement applies in respect of the Privacy Notice. Check box only if you agree to the statement:**

<input type="checkbox"/> I am above 18 years and I have read and understood the terms of this Privacy Notice and consent to the processing of my Personal Data for the Further Purposes and by Third Parties as described above.

## 2. Notis Privasi

Berikut adalah "Notis Privasi" bagi Penebusan yang dikenal pasti di bawah:

<b>Penganjur</b>	<p><b>Alamat Berdaftar/Utama:</b> Unilever (Malaysia) Holdings Sdn Bhd, Tingkat 34 , Menara TM, Jalan Pantai Baru, 59200 Kuala Lumpur;</p> <p><b>Jawatan pegawai untuk dihubungi :</b> Pegawai Privasi Data, Unilever (Malaysia) Holdings Sdn Bhd, Level 34 , Menara TM, Jalan Pantai Baru, 59200 Kuala Lumpur. Tel: 03-2246 2188 E-mel: DPO.Malaysia@unilever.com</p>
<b>Perihal Penebusn</b>	<p>Nama Penebusan: UFS RM5 TOUCH N GO REDEMPTION</p> <p>Penebusan</p> <p>Beli mana-mana rangkaian produk Unilever Food Solutions bernilai RM30 ke atas (termasuk sekurang-kurangnya satu (1) unit Knorr Pasti Sedap 600g) dari kedai yang mengambil bahagian di seluruh negaradan berpeluang menebusi RM5 Touch N Go E-wallet melalui laman web Unilever Food Solutions di: <a href="https://www.unileverfoodsolutions.com.my/ms/inspirasi-chef/Knorr-Professional/Mari-Membawang-Dengan-Knorr-Pasti-Sedap/muat-naik-resit-dan-tebus-tng.html">https://www.unileverfoodsolutions.com.my/ms/inspirasi-chef/Knorr-Professional/Mari-Membawang-Dengan-Knorr-Pasti-Sedap/muat-naik-resit-dan-tebus-tng.html</a> (UFS.com) to redeem.</p> <p>Nombor telefon yang disertakan semasa penebusan melalui UFS.com perlu didaftar dengan Touch N' Go E-Wallet;</p>
<b>Data Peribadi</b>	<p>Data peribadi yang diperolehi daripada anda, termasuk di dalam borang penebusan atau disediakan sebagai sebahagian daripada proses penghantaran borang penebusan atau semasa pentadbiran berkaitan.</p> <p>Data peribadi ini akan termasuk bagi Penebusan ini:</p> <p>Nama Penuh, Nombor telefon, Nombor MyKad (NRIC);</p>
<b>Tujuan Lanjut</b>	<p>Pengkreditan ke dalam akaun Touch N Go.</p> <p>Publisiti;</p> <p>Tujuan pengiklanan dan pemasaran Unilever Food Solutions;</p>
<b>Pihak Ketiga</b>	<p>Data Peribadi mungkin didedahkan kepada pihak ketiga, misalnya kepada ibu pejabat, pejabat serantau, subsidiari, sekutu dan/atau</p>

	anggota di dalam kumpulan syarikat Unilever, dan/atau pembekal perkhidmatan kami, yang mungkin terletak di luar Malaysia, bagi sebab-sebab berkaitan Tujuan.
<b>Notis Privasi Unilever</b>	Notis Privasi Unilever <a href="https://www.unilevernotices.com/malaysia/english/privacy-notice/notice.html">https://www.unilevernotices.com/malaysia/english/privacy-notice/notice.html</a> <a href="https://www.unilevernotices.com/malaysia/bahasa-malaysia/privacy-notice/notice.html">https://www.unilevernotices.com/malaysia/bahasa-malaysia/privacy-notice/notice.html</a>

- 2.1** Semua Data Peribadi yang dipohon hendaklah disediakan supaya anda layak untuk menyertai Penebusan.
- 2.2** Data Peribadi akan diproses untuk pentadbiran Penebusan (pihak ketiga mungkin terlibat dalam pentadbiran ini).
- 2.3** Data Peribadi juga boleh diproses untuk **Tujuan Lanjut, termasuk oleh Pihak Ketiga.**
- 2.4** Jika anda berhasrat untuk:
- mengakses, membetulkan, menghadkan atau mengemaskini Data Peribadi anda yang dikumpul berhubung dengan Penebusan, atau membuat sebarang pertanyaan atau aduan tentang pemprosesan maklumat sedemikian,
  - memohon penghapusan Data Peribadi, anda harus menghubungi Penganjur menggunakan maklumat hubungan berikut: Pegawai Privasi Data, Unilever (Malaysia) Holdings Sdn Bhd, Tingkat 34, Menara TM, Jalan Pantai Baru, 59200 Kuala Lumpur. Tel: 03-2246 2188 E-mel: DPO.Malaysia@unilever.com
- 2.6** Untuk butiran lanjut tentang pemprosesan Data Peribadi anda, sila lihat **Notis Privasi Kumpulan Unilever yang berkenaan.**

**Perakuan berikut terpakai berhubung dengan Notis Privasi. Tandakan kotak hanya jika anda setuju dengan pernyataan:**

<input type="checkbox"/> Saya berumur melebihi 18 tahun dan saya telah membaca dan memahami terma Notis Privasi ini dan memberikan kebenaran kepada pemprosesan Data Peribadi saya seperti yang diterangkan di atas.
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